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Your opinion is important to us!

Dear Tenant,

You are one of 1,500 randomly chosen tenants being asked to take part in the Kingston & Frontenac Housing Corporation's Tenant Survey. We value your opinion. Tell us what you think about our services.

The Public Relations Committee is initiating the Tenant Survey and it is completely confidential. The Public Relations Committee will collect all of the questionnaires and put together the results of the survey and provide the Kingston & Frontenac Housing Corporation with an overall report – not anyone's individual response.

We will use the results of the survey to identify tenant and community needs and to improve the quality and effectiveness of the services we provide to tenants. The survey results will be made available in late 2008.

Your participation is voluntary; however, we encourage you to participate. We need as many tenants as possible to complete the survey. The issues identified by the tenants who complete the survey will have an impact on our priorities.

To make sure your comments are included, return your completed questionnaire in the enclosed postage paid return envelope by September 30, 2008.

The survey will help us to deliver on our commitments to quality housing, quality service and quality communities. Your participation is greatly appreciated.

Sincerely,

Francyne Givogue
General Manager
Kingston & Frontenac Housing Corporation

*Together we achieve the
extraordinary!*